**Appendix 1.1**

# Meeting with the client:

**Me:** Hey father. I would like to talk to you about the software that I will be developing for you regarding the flaw you presented in your company.

**Sukendra Gurubacharya (father):** Sure, my son. Thank you in advance. What about the software would you like to talk about?

**Me:** I would like to know more about this client database based on your company you were talking about.

**Sukendra Gurubacharya:** For my firm, this client database is where I and my employees can input the client data into different sections and keep track of their visit to Nepal.

**Me:** Why do you want this software?

**Sukendra Gurubacharya:** So far, my staffs and I have been inputting them manually and it is very inefficient, especially when you have to edit and search for them in the database. That’s a hassle. I would like to find the client we are looking for with a click of a button or similar.

**Me:** Oh, I could design a software for just that to solve your problem.

**Sukendra Gurubacharya:** Great!

**Me:** Now that I know what you want, could you also tell me the features the software should have to make things easier for you and your firm.

**Sukendra Gurubacharya:** As said before, editing and finding clients efficiently would be really helpful. As my staffs will help me with this, it would be even better if there was a multi-user system where all of them have their own account and I would know which staff has made what changes to the database.

**Me:** Nice! I will try my best to make that software into a reality with all those features.

**Sukendra Gurubacharya:** Thanks a lot, my son! Try to do it professionally and I will ask my accounts to pay you for the work.

**Me:** No problem, dad. I will provide you with a prototype of the software as soon as possible.